

LEAD TRAINING

Customer Service Skills Level 2

Customer Service Skills are required for all industries and job roles. They can increase business sales and enhance the organisations reputation.



Are you:

Aged 16 - 29

Unemployed

Not in Education,
Employment or Training

Get in touch:

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Why LEAD:

Join LEAD training to
enhance your
employment
opportunities whilst
learning and exploring
the exciting world of
Digital Technology



European Union
European
Social Fund

The project is receiving up to £34 million of funding made up of £17 million European Social Fund and £17 million Youth Employment Initiative, plus match funding of up to £8m from the National Lottery Community Fund and funding from partners